

A NEW LEVEL OF ACCOMMODATION AND SUPPORT SERVICES



The Australian Homestay Network (AHN) and ISA Student Advocates (ISA) have partnered to provide a comprehensive student accommodation and support package. This unique service offers the highest quality accommodation, independent professional care and exceptional support services for students.

AHN is Australia's largest and most professional homestay provider. We helped develop the national standards for student homestay in Australia which we employ for every placement. These include host background checks and in-home interviews, a unique preference-based matching process, and comprehensive orientation and training for both students and hosts.

ISA has been providing specialised support services to international students for more than 20 years. ISA offers a national network of over 100 multilingual, trained advocates to support and mentor students studying in Australia. ISA's team assists in monitoring the student and liaises with AHN homestay hosts, education providers and parents to ensure students have the best possible experience while living and studying in Australia.

WHY AHN IS THE #1 CHOICE FOR HOMESTAY

- More than 10 years' experience placing international students in safe and welcoming homes with fully trained AHN-certified hosts
- Appropriate orientation, support and accommodation in an approved homestay environment
- Policies and procedures that meet government regulations
- Range of products catering to different needs and budgets
- Local management and support throughout the entire homestay process
- Insurance for students and hosts
- Professionally staffed 24/7 critical incident contact centre
- Secure online Homestay Management System (HMS) for students, hosts and partners with Google Translate



ISA – EXCELLENCE IN STUDENT CARE, SAFETY AND SUPPORT

- 100+ professionally trained multilingual staff located in all major cities across Australia
- Diverse team with expertise in teaching, counselling, finance, interpreting, marketing, policing and government regulations
- Affiliation with over 250 education providers nationwide
- Established and proven standards and procedures
- Service agreements for parents and education providers to guarantee ISA service standards
- National Duty of Care Insurance
- Innovative technology allowing education providers live access to monitor welfare arrangements and compliance resources
- Free Safe Student app offering global emergency assistance



CONTACT US TODAY

www.homestaynetwork.org | info@homestaynetwork.org

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2023 COMPLETE WELFARE AND ACCOMMODATION PACKAGE	
Once-off Homestay Placement Fee	\$330
Region	Weekly Fee \$
Brisbane, QLD	\$435
Sydney, NSW	\$480
Canberra, ACT	\$450
Melbourne, VIC	\$480
Perth, WA	\$435
Adelaide, SA	\$435
Hobart, TAS [^]	\$435

[^]Subject to availability
Minimum homestay period is 4 weeks

WEEKLY FEE INCLUDES:
Professional 24/7 phone support
Homestay accommodation in a private room, utilities, internet access and 3 meals a day, 7 days a week
Designated ISA carer who monitors the student and provides support services
Local, multilingual teams to assist students while in Australia
Free Safe Student app with GPS positioning and global emergency assistance
Ongoing monitoring of homestay host suitability
Homestay insurance
System access for agent, student, host and institution
Prices are based on single occupancy

*Airport transfers available for an additional fee.

HOMESTAY PLACEMENT FEE INCLUDES:
Recruitment and training of appropriate host
System support during application process
In-home interview with host family and background checks for all residents 18 years and over
Placement of student (student-host preference matching)
Follow-up support if required at any time during placement
Liaison with education institution and agent as appropriate

A WORLD-CLASS PROGRAM FOCUSED ON CARE, COMFORT AND SUPPORT

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